



Access Welcome Guide

Abbey Hotel Roscommon



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A Warm Welcome

At Abbey Hotel Roscommon, we pride ourselves on offering a warm welcome, genuine hospitality, and a comfortable stay for every guest who walks through our doors.

Whether you are visiting for relaxation, a special occasion, business, or to explore the beautiful surroundings of Roscommon, our team is dedicated to ensuring your experience is enjoyable, seamless, and memorable from start to finish.

This Access Welcome Guide has been carefully designed to provide you with helpful information about our facilities, services, and amenities, along with important accessibility details to support a smooth and comfortable stay.

Should you need to contact us at any time before or during your stay, our team can be reached by telephone at +353 (0) 90 662 6240, by email at info@abbeyhotel.ie, or via our website at www.abbeyhotel.ie, where further details are also available.

We look forward to meeting you and welcoming you in person.

Warm regards,
The Abbey Hotel Team

Contact Information

To speak to a member of our team, please get in touch with us via telephone, email, or social media and we will be happy to help.

Telephone

+353 (0) 90 662 6240

Email

info@abbeyhotel.ie

Social media

Facebook: [Abbey Hotel Roscommon](#)

Instagram: [@abbey_hotel_roscommon](#)



Getting here

By Car

If travelling by car and using a SatNav, our Eircode is F42 F992. The hotel has a private on-site car park, including designated accessible parking spaces located close to the main entrance.

By Bus

The nearest bus stop is located in Roscommon Town Centre, approximately 2.2 km from the hotel (around a 15–20 minute walk). Roscommon is served by regular national and regional routes connecting to Athlone, Galway, Sligo and Dublin.

By Train

Roscommon Railway Station is just 500 metres from the hotel, approximately a 5–10 minute walk. The station is located on the Dublin–Westport rail line.

By Taxi

Local taxi services are available in the area. Please contact reception for recommended providers, and our team will be happy to arrange a taxi for you if required.

By Air

Ireland West Airport Knock is approximately 69 km from the hotel (around 55–60 minutes by car).

Dublin Airport is approximately 160 km away (around 1 hour 50 minutes by car).

Shannon Airport is approximately 170 km away (around 1 hour 45 minutes by car).

Key Accessibility Features

At Abbey Hotel Roscommon, we want you to feel relaxed, welcome and fully supported throughout your stay. Below is an overview of the accessibility features and services available.

Services

Our team receives disability awareness and equality training to ensure inclusive and respectful service at all times.

Reception and guest assistance are available 24 hours a day.

General Emergency Evacuation Plans are in place for guests who may require additional assistance.

You are also welcome to arrange a complimentary familiarisation visit before booking to view the hotel and discuss any specific needs.



Key Accessibility Features

Facilities & Equipment

Assistance dogs are very welcome, and water bowls along with suitable outdoor areas can be provided.

The hotel grounds include outdoor spaces for guest use.

A wheelchair-accessible toilet is available within the public areas of the hotel. It includes step-free access, a spacious manoeuvring area, transfer space with a drop-down grab rail, a horizontal grab rail beside the toilet, and an emergency assistance alarm reachable from floor level.



Key Accessibility Features

Parking

At Abbey Hotel Roscommon, accessible parking spaces are available on-site for the convenience of our guests. These spaces are clearly marked and positioned to allow for easier transfer in and out of vehicles. The pathway is even and unobstructed, providing straightforward access from your vehicle to reception.

Building Entrance

The main entrance to the hotel is fully step-free, allowing smooth and independent access for wheelchair users, guests using walking aids, and those with prams or luggage. The entrance features wide double doors opening to a width of 142cm to provide generous clearance and ease of movement when entering or exiting the building. The doorway opens directly into the reception area, ensuring a convenient and welcoming arrival experience for all guests.



Key Accessibility Features

Access to Public Areas

Step-free access is provided to reception, the bar, restaurant, function suites and public restrooms. A lift provides access to the bedroom floors, and all staircases are fitted with handrails.

- Door width of lift 80cm
- Internal width of lift 108cm
- Internal depth of lift 203cm

Restaurant & Bar

The restaurant and bar offer step-free access, wide space between tables and accessible seating options. A quieter table can be arranged on request. Table service is standard for food and is available for drinks if preferred. We cater for a wide range of dietary requirements and ask that you inform us in advance where possible.



Key Accessibility Features

Bedrooms & Bathrooms

All bedrooms have private en-suite bathrooms. Some rooms feature walk-in or wheelchair-accessible showers, while others have a shower over bath. Walk-in showers are available on request, subject to availability. Although bedrooms do not have fridges, medication can be securely stored in a refrigerator upon request. Furniture can also be rearranged to create additional space if required.

Wheelchair-Accessible Rooms

We offer wheelchair-accessible bedrooms and bathrooms designed for comfort and ease of use. These rooms feature step-free access, wide doorways (bedroom door: 78cm, bathroom door: 75cm), and ample turning space. Safety and convenience are prioritized with emergency assistance alarms, roll-in showers with shower seats, grab rails, and transfer space beside the toilet. Floors are firm, level, and slip resistant. Accessible rooms are available in both double and twin layouts, with bed heights of 52 cm, subject to availability.



Customer Service & Safety

At Abbey Hotel Roscommon, we strive to ensure that every guest enjoys a comfortable and well-supported stay. We actively review our accessibility standards and service delivery through regular team training and by listening carefully to guest feedback.

To support your visit, we provide:

- 24-hour reception to assist with any queries or needs
- Complimentary Wi-Fi available throughout the hotel
- Help to and from your room on request, including luggage support
- A defibrillator and LifeVac device are available on-site for emergencies
- Trained first-aid personnel are available to support guests if needed

Our team is always on hand to provide any additional assistance you may require during your stay.